

“My role is to ensure you have a coverage package tailored to fit your unique exposures so that you can focus on what truly matters - your business.”

Lynette Dunn  
Commercial Risk Advisor



# Commercial Lines



**W**ith a strong background in customer and client relations, Lynette Dunn is dedicated to developing unique programs that ensure comprehensive coverage, quality products, financial soundness and excellent service.

## CONSULTING

Whether you have a thriving business with a single storefront or a corporation spread over several states, Lynette's approach will find the insurance solution to meet your specific needs.

- Analyze business exposure and audit current program in order to mitigate risk
- Present program comparative analysis and make recommendations based on business objectives
- Periodic review of market trends to ensure compliance with state and federal mandates
- Perform claim review: utilization, trends, and financial impact
- Advocate for clients by leveraging strong carrier relationships

## ACCOUNT MANAGEMENT

From the marketing of your risk, to the placement of your coverage, to the exemplary servicing of your policies, we will earn and keep your company's trust. Lynette will work closely with your Account Manager to ensure all of your programs are working for you.

- Coordinate meetings with carriers and associated internal resources
- Act as a resource for clients regarding coverage and billing
- Proactively review coverage and contracts
- Fulfill requests for proof of insurance
- Oversee renewal marketing process
- Identify changes in the operation of the business and update policies to minimize risk



*Insurance Services Since 1885*